Kirstin Flores

Director, Office of Victim Services
AZ Attorney General's Office

Kirstin Flores, Executive Director, Office of Victim Services, AZ Attorney General's Office   Kirstin holds a BA in Sociology and a Master's of Arts in Organizational Management. After developing her administrative leadership skills in the public health sector, she was hired by the Attorney General's Office of Victim Services (OVS) as the State Victims' Rights Administrator in 2000. In that role she became well versed in victims' rights laws, implementation, best practices and compliance. In 2012, Kirstin moved into the role of Executive Director for the OVS where she oversees the victim advocacy component of the office, statewide victims' rights compliance, victims' rights training and administration of the Victims' Rights Fund. Her efforts were nationally recognized when the team she leads received the 2017 United States Department of Justice Crime Victims' Rights Award for "outstanding efforts to advance or enforce victims' rights." As a long-time member of the Arizona Coalition for Victim Services, the Governor's Commission to Prevent Violence Against Women, the AZ Supreme Court's Commission on Victims in the Courts, the AZ Attorney General's Task Force Against Senior Abuse and the Chair of the Attorney General's Victims' Rights Advisory Committee, among others, Kirstin is continually working collaboratively to further compliance with victims' rights statewide.

Colette Chapman

State Victims' Rights Administrator

Serves as the State Victims' Rights Administrator for Compliance. Responsible for investigating victims' rights complaints and auditing agencies throughout Arizona that provide mandated victim services, she has become a leading expert in victims' rights laws, the provision of mandated victims' rights and best practices. Ms. Chapman has a BS in Sociology with a Minor in Psychology and received her M. Ed. in Counseling. Her professional work history and areas of expertise include investigations and compliance monitoring